### Business Management: Chapter 4

### Review Questions

1. How does the nature of management jobs create the possibility for ethical abuses?
2. Identify and describe the most common forms of workplace deviance.
3. What are the U.S. Sentencing Commission Guidelines? How do they punish unethical behavior?
4. What influences ethical decision making?
5. What steps can managers take to improve ethical decision making?
6. Outline a basic model for ethical decision making.
7. Contrast the two models of social responsibility.
8. What are a company’s total social responsibilities?
9. What choices does a company have when responding to demands for social responsibility?
10. Are socially responsible companies economically successful? In other words, does it pay to be socially responsible?